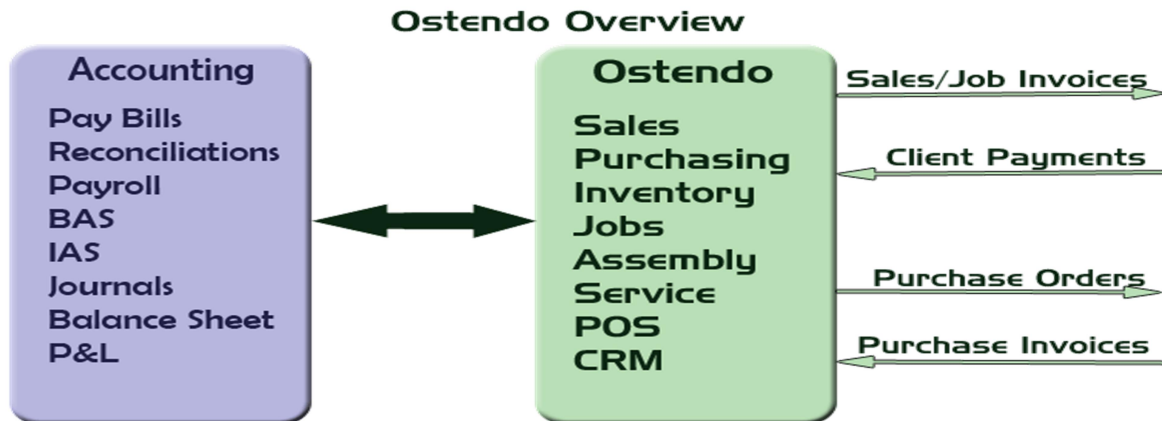


Ostendo operational software overview.

- Ostendo is a comprehensive integrated solution for business operations



Includes:

- **Sales**
 - Multi-currency, unlimited price levels by customer, discount matrix, product matrices (garment industry), detailed statistics, multiple delivery addresses, unlimited contacts per customer, add on sales
- **Purchasing**
 - Multi-currency, import shipments, full landed costs, quantity break pricing, supplier catalogue import, order on demand
- **Advanced inventory**
 - Inventory holding cost minimisation, order on demand, negative stock, actual, standard or average costing, multi-site multi-location, multiple units of measure, unlimited pricing options, flexible replenishment processes, link images & documents, barcoding, full traceability, consignment stock
 - Track serial numbers, batch/lot numbers, expiry date, revision levels, colour, size, grade, warranties
- **Jobs**
 - Full job costing, multi-level projects with costing & profitability reporting, fixed price or cost plus quoting, stages & tasks, actual or % based invoicing, graphical scheduler, employee timesheets, unlimited labour rates, remote job entry from tablets or mobile phones, link images & documents, employee capabilities
- **Assembly**
 - Multi-level BOM, lot & serial number traceability, multiple products from a single job, constraints scheduling of machines & staff
 - Custom products with Q&A interface, features & options, BOM on the fly
- **Service and maintenance**
 - Automated service reminders, auto job creation, scheduled recurring invoices, graphical scheduler, call centre, SLA with time lines, remote job entry using tablets or mobile phones, detailed device history, warranty tracking, full job costing, employee timesheets, labour rates

- **Retail**
 - Multi-site, multi POS, user designed menu, layby, workshop, barcodes, sales locking, auto banking
- **CRM**
 - Call centre, time stamped calls, call follow up and time lines, graphical activity calendar, unlimited contacts by supplier or customer, prospect tracking and marketing information
 - Operations centre with email integration, supplier/customer centric view of all information
- **Utilities, workflows and reporting**
 - Built in report writer with SQL query tools and scripting engine
 - Knowledge base, Image & document management
 - Graphical web dashboards
 - Scripting engine
 - Graphical process workflows
 - Customised data entry screens
 - Data spreadsheet with SQL query tool
 - Operations Centre with Outlook email integration
 - API for integration with web stores, B2B portals
 - Mobility solutions using smart phone/tablet app for jobs, sales & service
 - Queue services for automating report, scripts, service action & alerts
 - User defined security and user groups
- **Technology**
 - Scales from 1 to 100+ users
 - Firebird Relational Database
 - Microsoft operating systems
 - Windows client server network
 - Terminal services
 - Standalone workstation
 - Peer to peer network

Ostendo integrates with: -

- MYOB, desktop, live, cloud live.
- Xero
- Reckon
- Quickbooks
- Moneyworks

Who uses Ostendo:-

- Wholesales & distribution
- Sales, service & maintenance
- Garment & apparel
- Construction, trades & projects
- Manufacturing, custom builders
- Food and beverage
- Retail
- Engineering, sheet metal works & job shops
- Workshops & repairers
- Importers, warehousing & distribution

More Information

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